



GRM's Disaster Recovery service helps Reform Pension Board

The Company

For 65 years the Reform Pension Board has provided retirement and investment services to Rabbis and their families across the United States.

They currently support 1,500 active participants and manage over \$700 million in pension funds.

The Challenge

The RFB must find a way to provide itself with the most effective form of disaster recovery and business continuity capabilities, while simultaneously finding a way to manage their document process more efficiently. The organization for a number of weeks in 2008 did not have access to their building or their records due to a steam pipe explosion which closed their area of Manhattan off to residents and workers while it was being fixed.

The Solution

To address these challenges, the RPB asked GRM to convert all their paper based participant files into PDF's that would then be stored and managed through GRM's Online Record Center as a service.

GRM also provided the RPB with a scanning device and document capture and indexing software that would help the organization capture new documents as they came into the organization in a fast and effective way.

The Results

By creating a way to manage its entire collection of active files in a centralized always available way the RPB could now access these records from outside the office in an immediate way in order to raise the level of service provided to their clients while mitigating the risk of losing their collection in a fire or some other disaster taking place.