GRM Digital

COMPETITIVE ADVANTAGE TO INSURANCE COMPANIES

GRM EDM Optimizes Records Management in Every Department

Claims
- Minimize processing costs, reduce fraud and pay claims faster
- Streamline workflow, reduce inquiries and improve customer satisfaction
- Reduce the time and cost of retrieving documents for legal and reporting requirements

Sales & Distribution
- Improve agent productivity and satisfaction
- Provide quotes and proposals to customers faster
- Get commission reports to agents faster

Product Development & Underwriting
- Reduce the time required to gather data for analysis
- Provide seamless access to documents and records across departments
- Create a consistent look and feel to processes and systems through a single web interface

Operations
- Improve processes and lower costs for policy administration and customer service
- Enable collaboration through easier and faster access to information
- Increase customer retention and satisfaction

Legal & Compliance
- Manage the costs of compliance and meeting legal needs
- Protect the confidentiality and integrity of key electronic and paper documents
- Reduce the risk of litigation

Information Technology
- Deliver timely and accurate information in near real-time
- Provide a secure flow of information, safe from disaster, loss, modification or destruction
- Control the cost of IT operations

Human Resources
- Provide faster access to information, lower costs and more efficient service
- Improve applicant tracking, benefits management and customer service
- Ensure that document retention requirements are met

The insurance industry is driven by the movement of documents and records in a wide variety of formats and media. The faster information such as claims, statements, policies, commissions and supporting documents can be delivered and accessed the more efficient and profitable companies become. The more effective companies can be at underwriting and paying claims the higher their level of customer satisfaction.

Whether driven by the necessity to streamline core processes, improve the quality of customer interactions, or to fulfill compliance mandates, GRM EDM can provide the world class solution you need.