Our comprehensive HIM services, which revolve around the SaaS and Cloud-based GRM Online Record Center digital repository, secure, store, track and connect information across networks, departments and throughout your entire medical enterprise.

Offered as a simple digital storage/retrieval system or a complete Healthcare Information Management platform utilizing workflow automation tools, the Online Record Center integrates with disparate systems already in place to provide quick, reliable backup and innovative, cost-effective process solutions.

The Online Record Center reduces cost, expands access, increases productivity and promotes high-quality outcomes for Patient Data Management through the following capabilities:

- ECM functionality and backup support for EMR, RIS, PAC and other medical systems
- Innovative Insurance Portal gives insurance providers quick access to relevant patient data
- Fully compliant Medical Release of Information saves medical facilities considerable time and money, allowing staff to focus more directly on patient care
- Workflow automation tools streamline processes to shorten Admissions, Discharge and Billing cycles
- ICD-10 Coding helps eliminate invoicing and reimbursement bottlenecks
- HL7 Connectivity provides secure data transfers between various systems and fully integrates with EMRs such as OnBase, McKesson, All Scripts and many others
- Delivers EOBs and other information through patient portals
With quick deployment and no upfront expenditures, maintenance fees or IT investments required, the Online Record Center provides many of our customers with 50% or more in cost reductions and productivity increases.

In addition to Patient Data Management, the system provides valuable capabilities for other Healthcare Enterprise Departments such as:

**Back Office Accounting, Billing & HR Services**
- Replaces time-consuming, error-prone manual tasks with the greater productivity and accuracy of automation
- Lowers costs by more efficiently managing Accounts Payable, Purchasing, Contracts and Employee On-boarding
- Able to analyze data and prepare relevant, timely reports
- Utilizes workflow automation tools that share information across departments
- Delivers Microsoft Office and other popular software compatibility

**Compliance**
- Meets or exceeds the standards for HIPAA and other regulatory compliance
- Cost-effectively protects information confidentiality and integrity
- Shortens turnarounds in legal discovery and litigation research

**Information Technology**
- Ensures that all systems support HIPAA compliance
- Provides a secure flow of information that is safe from disaster, loss or modification
- Helps control the cost of IT operations

When the Online Record Center is combined with other GRM services, a comprehensive Blended Solution can be realized that optimally serves a medical organization’s specific needs. These additional services include:

- Safe, secure storage of pathology assets
- eForms development
- Immediate electronic consents and authorizations via eSignature
- Offsite Paper Document Storage
- High volume, on demand imaging
- Certified Destruction

RAPID RETURN ON INVESTMENT—
PART OF OUR TOTAL HIM COMMITMENT