HEALTHCARE RELEASE OF INFORMATION WITHOUT WORRIES OR COST

Introducing the GRM Medical Record Release of Information Service, part of GRM's comprehensive Blended Solution, designed for HOSPITALS, MEDICAL CENTERS, CLINICS AND PHYSICIAN PRACTICES of all types.

Our Specialists create customized workflows to fulfill all types of Healthcare Release of Information requests. This is done by efficiently and thoroughly searching multiple facility sources to deliver the information requesters seek in the format that best serves their needs. GRM's benefits for Healthcare Organizations of all sizes include:

CUSTOMIZED MEDICAL RELEASE OF INFORMATION SOLUTIONS

With over 25 years of experience in Healthcare Records Management, GRM has the expertise to manage the entire information process, from "cradle to the grave," from creation to destruction. With ROI, GRM handles every step, including Validation, Extraction, Redaction and Delivery, in a completely secure environment. GRM has the capabilities to seamlessly integrate into any record environment. Whether paper or digital, EMR/EHR or HYBRID, we have the solution that is right for you. Our flexible alternative frees up staff to focus on care-centric services that benefit both patients and health organizations.

REGULATORY COMPLIANCE PEACE OF MIND

GRM's Medical Record Release of Information service processes requests quickly and accurately to ensure complete adherence with HIPAA, HITECH and other relevant Federal/State regulations. Drawing on decades of experience in Healthcare and Record Services, GRM's customer service and local support teams provide our clients peace of mind when it comes to releasing Protected Health Information (PHI).

SHARED RISK AND BETTER USAGE OF HEALTHCARE PERSONNEL

Because GRM understands the shared risk of non-compliance, we have built safeguards into our ROI Service to ensure that your Healthcare Organization meets all regulatory requirements and that your patients' records are fully protected. These safeguards allow you to stay focused on your core competencies and deliver the best patient-focused care.

BRIDGING THE GAP FOR EMR/EHR, PAPER AND HYBRID ENVIRONMENTS

Release of Information now completes the comprehensive suite of HIM services available to hospitals, clinics and group practices. Through our digital repository Online Record Center (ORC), GRM's well-trained staff is able to physically or remotely capture information from numerous sources (EMR/EHR, Paper or Hybrid Record) to extract the pertinent information needed to satisfy requests. Requestors are able to exercise a number of options that include tracking requests, paying online and choosing a convenient information delivery method (eDelivery, Hard Copy Mail or Digital File Download). The ORC also provides our clients with reporting and a complete Accounting of Disclosure.

HIGHEST SECURITY

GRM Document Management has implemented substantial security measures to safeguard the privacy of your organization's most highly regulated asset, the Protected Health Information (PHI) of your patients, your facility and your staff. GRM exceeds the industry standards for technology security, having honed our capabilities through third-party security audits, penetration testing and other measures. All of our digital transmissions are sent via secure, 256-bit SSL Encryption. We have also received SOC2 (formerly SAS70 & SSAE16) and HIPAA Security Rule GAP Analysis/Assessment Certification and have implemented extensive Quality Assurance (QA) and Quality Control (QC) programs.