

BACKUP YOU CAN COUNT ON



Security

GRM vaults meet heat/smoke detection and fire suppression best practices criteria. Facilities are strategically located for rapid Disaster Recovery and guarded by key pad entry, motion detectors and CCTV.



Responsiveness

Clients receive 24/7 accessibility and live customer service, including dependable deliveries/pickups and emergency/special request services. Should a server malfunction, data is usually back up and running within minutes.



Climate-controlled Preservation

Each vault features an independent HVAC system, computer-monitored to maintain a temperature range between 65° and 68° and relative humidity between 35% and 45%.



eAccess

GRM's FREE web-based portal that allows all of our customers to manage and access documents remotely; clients can place orders, run reports, check the status of an item and handle billing from any computer with a web browser.



Full Legal Compliance

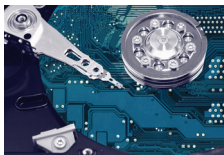
GRM is SOC 2 Certified. SOC 2 is a Report on Controls at a Service Organization Relevant to Security, Availability, Processing Integrity, Confidentiality or Privacy.



Customized, Multi-platform Solutions

GRM can work with your IT department to design and implement a program that meets specific needs.

KEY DATA PROTECTION SERVICES



Tape & Digital Media Storage

Protects a company's data system blueprints for rebuilding in the event of a crash or disaster; includes cycled service where data tapes are rotated according to an organization's schedule.



Online Vault

Online backup of physical documents to keep data safe from human error, hardware malfunctions, computer viruses, natural disasters and even cyber terrorism.



Offsite Media Relocation

Complete origin to destination relocation management with trained, experienced experts in media relocation; includes Digital Dispatch software and individually bar-coded media for complete accuracy and accountability; able to move within accelerated timeframes when needed.



Digital Archiving

A full set of archiving services, including solutions for data and document files, email, instant messages as well as scans and images; ensures information continuity, improves compliance and facilitates eDiscovery.