



## SOLUTIONS THAT DRIVE PUBLIC SECTOR IMPROVEMENT

Government departments and agencies are challenged by ever-increasing demands, manual processes and tight budgets. While there are tech solutions out there that are capable of making those manual, paper-based processes more efficient, they simply don't tick off the other boxes that government agencies require – affordability and rapid implementation.

VisualVault's approach to solving the challenges government agencies face is truly revolutionary. By making our robust, cloud-based Business Process Automation technology available via a progressive subscription fee model and simple integration with existing technology, VisualVault's multi-tenant SaaS platform enables entire departments/agencies to update and improve aging document and data-intensive processes that no longer support the organization.

### SIMPLIFY INTERACTIONS

**Extend software access to citizens and service providers to improve outcomes.**

What good is a software solution if the people who need it can't access it? That's the question we asked ourselves. VisualVault competitors have adequate products but their antiquated licensing models have made extending access to the software, to the people who need it most, prohibitively expensive.

VisualVault understands your challenges and the dynamics associated with initiating interactions and communication with citizens and service providers. So, we turned the traditional licensing model on its head. The result for your citizens and providers? Access to an easy-to-use, efficient software solution for initiating services and managing follow-up.

The result for you – better service delivery, faster response times, fewer resources required, a satisfied user community and dashboards and data that deliver superior perspective and insights.



### AUTOMATE PROCESSES

**Benefit from digital processes without replacing existing systems.**

Inefficient, paper-initiated processes that lack self-service components cause citizens, service providers, and businesses to spend a disproportionate amount of time completing and submitting documentation. Similarly, department staff and field inspectors/monitors allocate a disproportionate amount of their day to manually entering data into Line-of-Business (LOB) systems just to get a process initiated.

Rather than being tied to this outdated mode of operation, the VisualVault solution is capable of bringing unprecedented productivity to your department and improved outcomes for your partners and the citizens you serve.





Our intelligent forms technology (iForms) virtually eliminates staff data entry work and our highly configurable workflow automation proactively delivers the right information to the right people at the right time.

And perhaps most important of all, our scalable web-based platform was designed and built to integrate seamlessly with your existing technology systems.

The implication of that? Fast. Inexpensive. A real solution for your real challenges.

## IMPROVE SERVICE QUALITY

### More efficient enrollment, licensing, complaint processing, enforcement and QA.

The flexibility and cost savings associated with cloud computing is now available with VisualVault's Case Management Solution (CMS). VisualVault's unique CMS design and ease of configuration for individual group and user requirements eliminates the labor-intensive tasks associated with onboarding, routing, sorting, filing, managing and reporting. FOIA requests, contract management, investigations, claims, and complaint management are a few of the processes that are transformed using VisualVault CMS.

### Reinvent licensing and compliance.

Leading licensing agencies are leveraging VisualVault's intelligent automation platform to reduce or eliminate manual work and improve licensing speed and accuracy to providers, businesses, and families. The ease of integrating VisualVault's cloud solution and affordable monthly subscription fee finally enables departments to modernize aging processes that no longer effectively support the needs of the organization and the people they serve.

