



CARECONNECT

REFERRAL MANAGEMENT



IMPROVING PATIENT RETENTION & VISIBILITY OF REFERRAL PROCESS.

Until now, there hasn't been a standard solution for initiating the patient referral process, keeping a comprehensive account of referrals or associating those referrals with booked appointments. So, tracking and optimizing patient retention has been an ongoing challenge.

Now, with GRM CareConnect, you can have visibility into every patient referral via our simple management dashboard and more easily track referrals and appointments with the automation of key processes.

This innovative, cloud-based software solution accelerates the connection between physicians and patients and optimizes patient retention by:

- Improving the process of referring patients to physicians within the network
- Enabling fluid communication between physicians and patients
- Monitoring the progress of patients contacting physicians and scheduling appointments

- Delivering insights via a combination of a simple dashboard and a sophisticated analytics tool

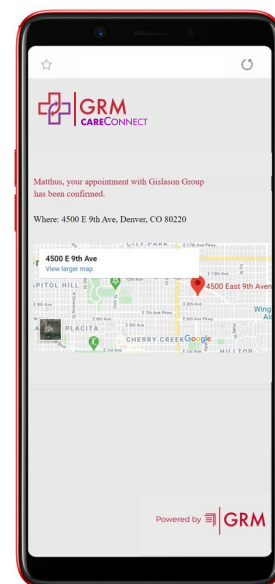
And, beyond the financial benefits associated with improved patient retention, CareConnect also delivers improved patient satisfaction by virtue of the clarity, simplicity and high level of service that defines this new referral process.

Management dashboard provides comprehensive real-time view of status of all open referrals and the duration of time since the last update.

Referral ID	Edit Assignment	Visit Date	Patient	Condition	Practice	Practice Specialty	Request Time	Practice Phone
Patient -000542	Edit Assignment	6/3/2020	Rivkah Brooks	Unequal limb length (acquired), ulna and radius	Gislason Group	Orthopedic	03:08 PM	103-767-3860
Patient -000544	Edit Assignment	6/3/2020	Geoff Coslett	Unstable burst fracture of fifth lumbar vertebra, initial encounter for open fracture	Gislason Group	Orthopedic	03:13 PM	404-664-9053
Patient -000543	Edit Assignment	6/3/2020	Gayle Whates	Adverse effect of inhaled anesthetics, subsequent encounter	Gislason Group	Orthopedic	04:21 PM	103-767-3860
Patient -000849	Edit Assignment	6/3/2020	Aime Kruger	Disruption of traumatic injury wound repair	Gislason Group	Orthopedics	4:50 PM	103-767-3860
Patient -000845	Edit Assignment	6/3/2020	Kermie Franek	Person awaiting admission to adequate facility elsewhere	Gislason Group	Orthopedics	4:57 PM	103-767-3860
Patient -000854	Edit Assignment	6/3/2020	Aggie Clive	Skin donors	Gislason Group	Orthopedics	5:00 PM	103-767-3860
Patient -000850	Edit Assignment	6/3/2020	Nat Wanden	Erythema [first degree] of lower limb [leg], unspecified site	Gislason Group	Orthopedics	5:03 PM	103-767-3860
Patient -000852	Edit Assignment	6/3/2020	Neda Gerrets	Trimalleolar fracture, open	Gislason Group	Orthopedics	5:05 PM	103-767-3860

Timing and status of critical processes detailed.

- 1 Referral Entered
- 2 Referral Acknowledged
- 3 Patient Contacted
- 4 Appointment Confirmed



Patient engagement optimized with use of app-less mobile communication.