

RELEASE OF INFORMATION

STREAMLING THE RELEASE OF INFORMATION PROCESS. Healthcare providers are being forced to do more with less staff, are responding to an increasingly large number of audits and are struggling to keep up with a constantly evolving set of government regulations. And these dynamics put them at greater risk of making medical ROI errors, creating confidentiality breaches and the resulting liability.

It's these demands that make the new GRM ROI offering the perfect solution to future-proof your ROI requirements. It's built on our robust ECM platform, automates virtually every part of the process and is backed by 30 years of GRM information management experience and deep expertise in healthcare technology solutions.

Efficient and Secure Release of Information

The backbone of the GRM medical Release of Information service is VisualVault, a highly-secure closed cloud-based enterprise content management (ECM) platform. The core components of this platform are ideally-suited to deliver services such as ROI that demand highly-secure processes that often require the automated extraction and organization of data.

From its advanced capture and workflow automation capabilities to its sophisticated analytics functions, the HIPAA-compliant VisualVault platform delivers the functionality, closed loop automated processes and management tools required to deliver efficient, fast, and nearly-error-free ROI services.

Delivering Heightened Visibility

The GRM ROI solution also delivers an unprecedented level of visibility into operations and resulting valuable insights that can continue to help transform and optimize your ROI operations. Operational reporting gives the executing ROI team insight into daily processes and predictive and actionable analytics deliver management sophisticated analytics-based insights delivered via a graphic-rich dashboard.

Closed Loop Automated System



Analytics Dashboard Delivers Process Visibility at a Glance



- Inspect average request turnaround time for processing and delivery.
- 2 Review submitted requests by category or type of request.
- 3 Examine requests by location zip codes.
- 4 Drill down into status of requests to identify areas that require attention.

